

Response to online social media post

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Sentence Starters

Online Post
<p><i>"Your online gaming platform is putting children at risk. It's ridiculous that they are able to talk to each other and speak to strangers whilst playing their games. You are not doing anything to keep them safe!"</i></p>

- Thank you for getting in touch we are aware...
- We completely disagree with the online post you are referring to on the basis that we...
- In recent weeks we have undertaken a review on of our online safety and we have put in place the following actions to keep players safe...
- E-Safety is our number one priority and to keep players safe on our site we...
- This week we are launching a new social media campaign which aims to inform users...
- We invite all types of feedback about our gaming platform and as such we would like the person who posted the above social media post to get in touch so we can...
- On our gaming platform we ensure players...
- In a recent survey of our online players, 98.5% them stated they either "agree" or "strongly agree" we keep them safe on our gaming platform, for the remaining 1.5% we are currently...
- As a new gaming platform, we acknowledge more work needs to be done to keep our players safe and that is why we are...