



CUSTOMER GREETINGS

Here are a few example greetings

“Great to meet you” or “great to hear from you”

“Hi, have you been here before?”

“Welcome to _____ Customer Service.
My name is _____. How can I help you?”

“Are you enjoying your morning/afternoon?”

“Welcome back! How’ve you been?”

Offer a sincere compliment

“Hi, my name’s _____, what’s yours?”

“How’s the weather?”

“Let me know if there’s anything else I can do for you”

“how was your journey?”

Can you write any other greetings?

Use the 6 boxes to see how many more you can think of.

1

2

3

4

5

6

Write your favourite greeting and the whole sentence
you will use to welcome the guest to the hotel or restaurant: